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VASAVI COLLEGE OF ENGINEERING (Autonomous), HYDERABAD
B.E. III Year I-Semester (Main) Examinations, Nov./Dec.-2016

Human Values and Professional Ethics-II
(Civil, C.S.E. & I.T.)

Time: 3 hours

Max. Marks: 70

Note: Answer ALL questions in Part-A and any FIVE from Part-B

Part-A (10 × 2 = 20 Marks)

(Answer the questions in about 40-50 words each.)

1. Bring out the difference between greed and Maslow's hierarchy of needs.
2. What are the 3 catalysts for deciding rights and responsibilities?
3. Define Integrity and Honesty.
4. What is **accountability** at the workplace?
5. Suggest three ways of dealing with **anger**.
6. Explain the A in the SMART principle.
7. Mention two reasons for failure.
8. Suggest two ways of dealing with depression.
9. Mention one weakness of yours and how can you overcome it.
10. "Stress is good" If you agree with the statement say why if not say why not?

Part-B (5 × 10=50 Marks)

(All bits carry equal marks)

(Answer each question in about 200-250 words)

11. a) Explain this important concept of greed and need.

Case study

We have been eating 3-4 times a day for our entire lives. We must have consumed several tons of food till date and yet in a couple of hours we will be hungry once again! The same applies to many other things in our lives. Billionaires who have loads of money are still hungry for more. Are they wrong? Both food and money are needed for day to day living! How can we live without them? We cannot. **So then the question is,**

How can we live in such a way so as to minimise the greed?

- b) A learning disabled couple were living in a residential assessment centre so their parenting skills could be assessed by the local social services department.

CCTV cameras were installed including in their bedroom.

Social workers explained that the cameras were there to observe them performing their parental duties and for the protection of their baby. However, the couple were especially distressed by use of the CCTV cameras in their bedroom during the night.

With the help of a visiting neighbour, the couple challenged this practice using the Human Rights Act. They argued that social services were not properly considering their right to respect for family and private life, protected by an Article in the constitution. Under this right, social services needed to consider the rights of couple and their child and to take actions which are necessary and proportionate. The couple explained that they did not want

their intimacy to be monitored, and that, besides, the baby slept in a separate nursery so it was not proportionate to monitor the couple in their bedroom at night.

What would you suggest to protect their right?

12. a) Is failure a good or bad teacher? Give examples to support your stand.
 b) How much of an impact does emotional intelligence have on your professional success?
Case study- If an employee is late to work often and you have pulled her up a number of times but she does not change her ways. What do you do as a boss? How will you handle this situation without losing your temper and the employee?

13. a) **Positive thinking reduces stress.** Comment on this statement giving suitable examples from your life and work.
 b) Mrs Bond is a 46 year old who stays alone. She is agitated, and complains of appetite loss and low mood. She complains of inability to sleep, and loss of interest in work and leisure activities. She has been stressed and unable to function at work. She feels a deep sense of rejection and wants to end her life.

Is her condition a result of loneliness or work stress or negative thinking?

14. a) A law firm has a single open position for a lawyer specializing in financial cases, to which they intend to promote an existing employee. One of the candidates is a white man with a bachelor's degree in accounting, who has advised the firm on such cases for four years. The other candidate is an African-American employee who has a master's degree in accounting, and a law degree.

The firm promotes the white male candidate. This leaves the other applicant believing that he was not offered the promotion based on his race, rather than on a lack of qualifications for the job.

What type of harassment is this?

What would your decision be if you noticed this discrimination at your workplace?

- b) Mention with examples three ways of managing stress.
 15. a) Use the SMART principle and identify your potentials and give examples of how it will make you successful in life?

b) Case Study

I joined TCS-Noida in November I didn't waste a single moment in saying yes to the new project and heading towards Delhi. I had met Ashish during the interview sessions, and was looking forward to working under him. My team members seemed warm and friendly, and comfortable with their work. I introduced myself to the team members and got to know more about each of them. Wanting to know more about my boss, I casually asked Shobha, one of the team members, about Ashish. Shobha said, "Ashish does not interfere with our work. In fact, you could even say that he tries to ignore us as much as he can." I was surprised by the comment but decided that Ashish was probably leaving them alone to do their work without any guidance, in order to allow them to realize their full potential.

The team had been assigned a new project and was facing a few problems with the new software. I thought about the problem till late in the night and had come up with several possible solutions. I could not wait to discuss them with the team and Ashish. I smiled to myself when I thought of how Ashish would react when I told him that I had come up with several possible solutions to the problem. I was sure he would be happy with me.

Sanjay, one of the team members, said, "What is the point in our discussing these things? Ashish is not going to have time to listen to us or discuss anything. He will just give us the solution he thinks is the best, and we will just do what he tells us to do; why waste everyone's time?" I felt my heart sink. I realized that Ashish was the complete opposite of my old boss. There was no encouragement, no interaction whatsoever. I felt low psychologically and demotivated.

1. **What, according to you, were the reasons for Rohit's disillusionment? Answer the question using Maslow's Hierarchy of Needs.**
2. **What should Rohit do to resolve his situation? What can a team leader do to ensure high levels of motivation among his/her team members?**

16. a) Shema worked in an insurance agency where she answered the telephone and prepared estimates for potential clients. She worked Monday through Friday from 8:30 A.M. until 5:30 P.M. When her employer went out of town for a few days, Shema had the telephone calls forwarded to her home and did not go into the office until noon on some days. She knew that her employer wouldn't find out.

How would you react if you were the boss and you found out about this dishonest act?

- b) **Pledging your time for a cause is a difficult achievement yet worthy of great acclaim.** Given this statement how do you distinguish between the value of time and value of life?

17. Answer any *two* of the following:

- a) What is the basic code of ethics for professionals?
- b) How has the Human values and professional ethics course changed your decision making power and your attitude on issues?
- c) Mention two topics that really impacted your thinking.
